



NORTH CAROLINA BOARD OF FUNERAL SERVICE

Office: 919-733-9380 • Fax: 919-733-8271 • 1-800-862-0636 • www.ncbfs.org
1033 Wade Ave. Suite 108 • Raleigh, NC 27605-1158

CONSUMER COMPLAINT (Please type or print clearly)

Submit Completed Form by Mail to: North Carolina Board of Funeral Service
Attn: Legal Department
1033 Wade Avenue, Suite 108
Raleigh, North Carolina 27605

OR by Fax to: (919) 733-8271

OR by E-mail to: complaints@ncbfs.org

Note: Complaints will not be accepted verbally by phone. If you have general questions regarding the complaint process, please call the Consumer Complaint Hotline at (919) 743-5646. North Carolina residents can also call the North Carolina Board of Funeral Service (the "Board") toll-free at (800) 862-0636.

Note: The Board does not regulate cemeteries. Complaints involving cemeteries should be directed to the North Carolina Cemetery Commission: www.nccemetery.org, phone: (919) 981-2536.

Complaint Against: _____

Full Address: _____

Telephone Number: _____

License/Permit Number: _____ (A licensee directory can be found on the Board's website at www.ncbfs.org. You may also call the Board if you need help locating this number.)

Your Name: _____

Full Address: _____

Telephone Number: _____

E-mail Address: _____

_____ Check here if you **do not** agree to be notified of status updates regarding your complaint via electronic correspondence **only**.

