



# NORTH CAROLINA BOARD OF FUNERAL SERVICE

Office: 919-733-9380 • Fax: 919-733-8271 • 1-800-862-0636 • [www.ncbfs.org](http://www.ncbfs.org)  
1033 Wade Ave. Suite 108 • Raleigh, NC 27605-1158

## CONSUMER COMPLAINT (Please type or print clearly)

**Submit Completed Form by Mail to:** North Carolina Board of Funeral Service  
Attn: Legal Department  
1033 Wade Avenue, Suite 108  
Raleigh, North Carolina 27605

**OR by Fax to:** (919) 733-8271

**OR by E-mail to:** [complaints@ncbfs.org](mailto:complaints@ncbfs.org)

Note: Complaints will not be accepted verbally by phone. If you have general questions regarding the complaint process, please call the Consumer Complaint Hotline at (919) 743-5646. North Carolina residents can also call the North Carolina Board of Funeral Service (the "Board") toll-free at (800) 862-0636.

Note: The Board does not regulate cemeteries. Complaints involving cemeteries should be directed to the North Carolina Cemetery Commission: [www.nccemetery.org](http://www.nccemetery.org), phone: (919) 981-2536.

**Complaint Against:** \_\_\_\_\_

**Full Address:** \_\_\_\_\_

**Telephone Number:** \_\_\_\_\_

**License/Permit Number:** \_\_\_\_\_ (A licensee directory can be found on the Board's website at [www.ncbfs.org](http://www.ncbfs.org). You may also call the Board if you need help locating this number.)

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**Your Name:** \_\_\_\_\_

**Full Address:** \_\_\_\_\_

**Telephone Number:** \_\_\_\_\_

**E-mail Address:** \_\_\_\_\_

\_\_\_\_\_ Check here if you **do not** agree to be notified of status updates regarding your complaint via electronic correspondence **only**.

