

North Carolina Board of Funeral Service

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The next meeting of the Board will be held at 9 a.m. Wednesday, May 20, 2009 at the Board offices, 1033 Wade Avenue, Ste. 108, Raleigh, NC 27605. The agenda for the meeting can be viewed by [following this link](#). The Board has also scheduled hearings for 9 a.m. Thursday May 21, 2009 at the Board offices.

[CLICK HERE FOR CONTINUING EDUCATION PROGRAMS](#)

BOARD ACTIONS-

Actions and results of the April 8 Board meeting:

- Approved proposed drafts for rulemaking. Hyperlinks to those drafts will be published on the website at a later time. Future newsletters will also include hyperlinks.
- Approved a revised trainee and trainee supervisor verification form.
- Received a staff report on the Department of Labor traineeship co-op program.
- Received an initial report on safety and security from a security consultant.
- Approved one new claim and one amended claim related to the Howell matter.

SWINE FLU: While the event seems to have subsided, licensee may still have concerns about the recent outbreak. As part of the Board's planning for other potential events a list of suggestions for reducing the risk of exposure has been developed. [Please follow this link to access the list](#). Additional information can be found at the following links:

[NC Public Health webpage](#)

[Centers for Disease Control and Prevention Swine Flu webpage](#)

[National Swine Flu Information Page](#)

2009 Summer Continuing Education Clinic

The Board will host a clinic on June 25, at the McKimmon Center on the Campus of NCSU. Programs will include a panel discussion on financial stability of banks and insurance companies as related to preneed contracts in North Carolina. The panel will include representatives of the NC Bankers Association and NC Department of Insurance. Registration will begin at 8 a.m. The morning session will be from 9 a.m. to 12 noon and the afternoon session will be from 1:30 p.m. to 4 p.m. Please check the Board's website for updates on other programs.

TRANSPORTATION SECURITY ADMINISTRATION REGULATIONS:

Effective July 1, the TSA will begin enforcing an existing policy that requires all human remains shipments originating in the U.S. or its territories, to be tendered by a "known shipper." This policy requires funeral homes to register as a "known shipper" for each airline they use to ship bodies, and might require both a facility inspection and payment of a fee. Licensees should contact the airlines to obtain more information on this matter.

TSA website: <http://www.tsa.gov/index.shtm>

TSA regulations for traveling with cremated remains:
http://www.tsa.gov/travelers/airtravel/specialneeds/editorial_1296.shtm

WEBSITE UPDATES TO CONTINUING EDUCATION AND LAWS & RULES PAGES:

The Board's website has been updated to reflect approved online courses. You may access that page by [following this link](#). The laws and rules page was also recently updated to include additional links to statutes and regulations related to funeral service in North Carolina. You may access that page [by following this link](#).

DISCIPLINARY ACTIONS

CASE FILE NUMBER: V06-066.

LICENSEES: Hilliard Funeral Home (FE #250), Whitakers; Gloria Richardson (FDL #3191).

SUMMARY: The funeral home was alleged to have given an outdated price list to the consumer but used its regular price list to figure the bill. The firm's General Price List also had several minor errors.

BOARD ACTION: The Board approved a consent order placing the funeral establishment permit on probation for one (1) year, paying a \$500.00 civil penalty, making a refund to the consumer, and ordering continuing education in the Funeral Rule.

EFFECTIVE DATE: April 8, 2009.

CASE FILE NUMBER: M08-020.

LICENSEES: Tri-County Funeral Service Professionals (FE #45; PNE #933), Ayden Linda Williams (FDL #3758).

SUMMARY: A Board investigator found that an unlicensed owner, who was also a former trainee, was practicing without a license. On the date of the investigation, the firm's manager, told the owner to reschedule the appointment because she attending a continuing education program that day. The owner disobeyed Licensee and conducted the arrangements conference. The owner also violated several provisions of the Funeral Rule during the arrangements conference.

BOARD ACTION: The Board adopted a consent order. Ms. Williams received a letter of caution. The funeral establishment permit and preneed establishment license were placed on probation for five (5) years each and agreed to a \$2,500.00 compromise penalty. The funeral home was also ordered to create a written operations plan governing supervision of the unlicensed owner.

EFFECTIVE DATE: April 8, 2009.

OUR SYMPATHIES ARE EXTENDED THE FAMILIES OF:

- **Theda Garrett Crawford** of the former Crawford Funeral Home, Waynesville who died April 22.
- **Thurston Thomas Brown**, founder and president of Brown's Funeral Services, Inc., Warrenton who died April 27.
- **Hoyt Winford Clark** a former owner and operator of Loflin Funeral Home in Ramseur, who died on May 7.

The Board offices will be closed on May 25 in observance of Memorial Day.