

North Carolina Board of Funeral Service

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The next meeting of the Board will be 9 a.m. Wednesday, October 14, 2009 at the Board offices, 1033 Wade Avenue, Ste. 108, Raleigh, NC 27605. The agenda for the meeting can be viewed by [following this link](#).

[CLICK HERE FOR CONTINUING EDUCATION PROGRAMS](#)

BOARD ACTIONS-

Actions and Results from the September 9 Board meeting:

- A. Adopted a recommendation from Laws, Rules and Legislation committee to approve BFS-56G the new form which combines information on current forms BFS 56A, B, & C for tracking delivery, custody and cremation of remains. Use of this form is voluntary and is authorized under the recent amendment to the Board's rules (21 NCAC 34C .0303) that was effective September 1, 2009. Crematories may begin using the form immediately. Please [follow this link to a copy of the form](#)
- B. Received drafts of revisions to the monthly report forms and reference/guidelines document from Traineeship committee.
- C. Approved three recovery fund claims related to Howell Funeral Home and Mark Howell, and two claims related to case M09-028.

FTC EXTENDS "RED FLAG" COMPLIANCE DEADLINE TO NOVEMBER 1

The Federal Trade Commission (FTC) extended the compliance deadline for its "Red Flag" regulations to November 1, 2009. This was to give those required to comply more time to review the regulations and develop written identity theft prevention programs. Licensees should consult business or legal advisors as to whether compliance with this regulation is required for their funeral home.

Link to FTC Red Flag guidelines: <http://www.ftc.gov/redflagrule>

SWINE FLU: Reports indicate the number of cases is at a level usually expected in later in the flu season. Licensees are encouraged to get vaccines from their health care providers. As part of the Board's planning for other potential events a list of suggestions for reducing the risk of exposure has been developed. [Please follow this link to access the list](#). Additional information can be found at the following links:

[NC Public Health webpage](#)

[Centers for Disease Control and Prevention Swine Flu webpage](#)

http://www.cdc.gov/h1n1flu/post_mortem.htm

<http://www.nfda.org/index.php/additional-tools-disaster/1686-h1n1-swine-influenza-flu-outbreak-information-and-resources>

[National Swine Flu Information Page](#)

OUR SYMPATHIES ARE EXTENDED THE FAMILIES OF:

- **Allen H. Brown**, of Wheeler & Woodlief Funeral Services, Rocky Mount who died October 3, 2009.

FRAUD NOTICE

Beware of attempted fraud using the relay operator for the hearing impaired. So far these have been a variation of previously reported instances involving deaths outside the United States. The recent reports include these common factors:

- A. Use of the relay operator for the hearing impaired by a person claiming to be a "family member" of the deceased.
- B. The "family member" is out of state or the country and cannot be reached except through the relay operator.
- C. The deceased is out of state and a funeral home in the other state has custody of the remains. In at least one case, the "family member" provided the name of a real funeral home. In the other reports, the local funeral home could not confirm the existence of the out of state funeral home.
- D. The telephone number for the out of state funeral home is provided by the "family member". (This did not match the published number in the case of the real funeral home cited in item C above.) Reports are consistent that a male with a heavy foreign accent answered when the local funeral homes called to confirm the details.
- E. The "family member" requests the local funeral home to arrange for a grave space at a local cemetery.
- F. The "family member" provides a credit card number for the local and out of state expenses and then directs the local funeral home to arrange a wire transfer of money for the charges from the out of state funeral home.

DISCIPLINARY ACTIONS

Will be included in the next edition.