

North Carolina Board of Funeral Service

1033 Wade Avenue, Suite 108, Raleigh, NC 27605

(919)-733-9380 or 1-800-862-0636

www.ncbfs.org

E-NEWSLETTER March 2017: Volume 13, Issue 3

The Board will next meet at 9 a.m. on Wednesday, April 12, and Thursday, April 13, 2017 at 1033 Wade Avenue, Suite 108, Raleigh, North Carolina. **Please note that the April Board meeting is reserved for disciplinary hearings only.** There will be no business content.

BOARD STAFF ANNOUNCEMENTS

Licensees can now receive 3 hours of continuing education credits for attending a NCBFS Board meeting. Please be sure to fill out a CE card and have a Board member attest to it at the conclusion of the meeting.

RULEMAKING ANNOUNCEMENT

The Board is accepting public comments on the adoption of the below two proposed permanent rules until June 2, 2017. Comments will also be accepted in person at the public hearing on May 10, 2017. Comments may be submitted by:

- E-mail: ccress@ncbfs.org
- Public Hearing:
 - May 10, 2017
 - Time: 10:00 a.m.
 - Location: 1033 Wade Avenue, Suite 108, Raleigh, NC 27605
- Mail: Attn: Christina D. Cress, NC Board of Funeral Service, 1033 Wade Avenue, Suite 108, Raleigh, NC 27605

21 NCAC 34B .0617 is proposed for adoption as follows:

21 NCAC 34B .0617 PRACTICING DURING DISASTERS

(a) Upon the declaration of a state of emergency, as provided in G.S. 166A-19.20, the Board may waive, for a period not to exceed 120 days following the rescission of the declaration of a state of emergency, any requirement of G.S. 90-210.27A and 21 NCAC 34B .0702-.0706. Only those funeral establishments impacted by and located in a county in which the state of emergency has been declared shall be eligible for a waiver.

(b) Any funeral establishment seeking a waiver pursuant to this Rule shall request the same on a form prescribed by the Board, to include the following:

- (1) name and permit number of the funeral establishment making the waiver request;
- (2) a description of the circumstances giving rise to the request;
- (3) a plan for correcting any violations of G.S. 90-210.27A and 21 NCAC 34B .0702-.0706 caused by the emergency; and

(4) the anticipated time frame that the funeral establishment will return to full compliance with G.S. 90-210.27A and 21 NCAC 34B .0702-.0706.

(c) A funeral establishment seeking to extend a waiver in excess of 120 days shall provide a written request and explanation to the Board for its consideration. It shall be within the discretion of the Board to grant or deny an extension request, based on the following criteria:

- (1) the degree of risk of harm, if any, that the continued non-compliance poses to the general public;
- (2) the efforts undertaken by the funeral establishment towards compliance with the plan submitted to the Board at the time of its initial waiver request; and
- (3) the circumstances surrounding the funeral establishment's request for additional time.

Authority G.S. 90-210.23(d), (e); 90-210.25(d); 90-210.27A.

21 NCAC 34B .0618 is proposed for adoption as follows:

21 NCAC 34B .0618 PRACTICING DURING EMERGENCIES

(a) When a funeral establishment experiences an emergency occurrence or imminent threat of damage, injury, or loss of property resulting from a natural or man-made incident, the Board may waive, for a period not to exceed 120 days, any requirement of G.S. 90-210.27A and 21 NCAC 34B .0702-.0706. The funeral establishment may continue to operate if it has provided evidence that the emergency does not pose an immediate threat to human life, an immediate threat of serious physical injury, or an immediate threat of serious adverse health effects.

(b) Any funeral establishment seeking a waiver pursuant to this Rule shall request the same on a form prescribed by the Board, to include the following:

- (1) name and permit number of the funeral establishment making the waiver request;
- (2) a description of the circumstances giving rise to the request;
- (3) a plan for correcting any violations of G.S. 90-210.27A and 21 NCAC 34B .0702-.0706 caused by the emergency; and
- (4) the anticipated time frame that the funeral establishment will return to full compliance with G.S. 90-210.27A and 21 NCAC 34B .0702-.0706.

(c) A funeral establishment seeking to extend a waiver in excess of 120 days must provide a written request and explanation to the Board for its consideration. It shall be within the discretion of the Board to grant or deny an extension request, based on the following criteria:

- (1) the degree of risk of harm, if any, that the continued non-compliance poses to the general public;
- (2) the efforts undertaken by the funeral establishment towards compliance with the plan submitted to the Board at the time of its waiver request; and
- (3) the circumstances surrounding the funeral establishment's request for additional time.

Authority G.S. 90-210.23(d), (e); 90-210.25(d); 90-210.27A.

TRAINEE ANNOUNCEMENTS

Pursuant to 21 NCAC 34B .0110, each trainee's monthly work reports must be received by Board staff on or before the 10th calendar day of the month that immediately follows the completion of each one month period of his or her resident traineeship.

Because these monthly reports have to be notarized, Board staff must receive the original hard copy in the Board office. However, for purposes of meeting the deadline referenced herein, trainees may submit a copy of their monthly report by facsimile to the Board office at (919) 733-8271 or by e-mail to trainee@ncbfs.org. Please note that if a trainee submits his or her monthly report by facsimile or e-mail for the purposes of complying with the submission deadline, the trainee will still need to submit the original, notarized monthly report in person or by mail to the Board's office at 1033 Wade Avenue, Suite 108, Raleigh, North Carolina 27605. Trainees incurring two missed or late reports in one year will be suspended and required to come before the Traineeship Committee.

PRENEED ANNOUNCEMENTS

The 2016 Preneed Annual Report deadline is **March 31st**. If you did not request in writing to receive a paper copy, you are expected to complete your report online. The notarized Summary Sheet has to be mailed to the Board office. If you have any questions, please contact the Preneed Department by phone or email.

COMPLIANCE AND THE INSPECTORS

A special reminder to licensees: Board staff cannot provide licensees with legal advice. Questions about whether or not your actions would be compliant with the Board's laws and rules are not legal questions and should not be directed to our legal department. Rather, they are compliance questions and should be directed to our compliance/inspection department. For your convenience, compliance questions may be answered in any one of the following methods:

- 1. By emailing the Board's Compliance opinion email: complianceopinion@ncbfs.org**
- 2. By contacting the Board's Compliance Liaison, Brett Lisenbee, or your individual inspector at the contact information provided below.**

Western: Brett Lisenbee	Phone: 919-218-8083	Email: blisenbee@ncbfs.org	
Alexander	Catawba	Jackson	Rutherford
Alleghany	Cherokee	Lincoln	Swain
Ashe	Clay	Macon	Transylvania
Avery	Cleveland	Madison	Union
Buncombe	Gaston	McDowell	Watauga
Burke	Graham	Mecklenburg	Wilkes
Cabarrus	Haywood	Mitchell	Yancey
Caldwell	Henderson	Polk	

Central: Darrell Cagle	Phone: 919-604-4828	Email: dcagle@ncbfs.org	
Alamance	Orange		
Caswell	Randolph		
Chatham	Rockingham		
Davidson	Rowan		
Davie	Stokes		
Forsyth	Surry		
Guilford	Wake		
Iredell	Yadkin		
Southeast: David Hall	Phone: 919-219-8701	Email: dhall@ncbfs.org	
Anson	Harnett	Pamlico	
Bladen	Hoke	Pender	
Brunswick	Jones	Richmond	
Carteret	Lee	Robeson	
Columbus	Montgomery	Sampson	
Craven	Moore	Scotland	
Cumberland	New Hanover	Stanly	
Duplin	Onslow		
Northeast: Inez Green	Phone: 919-215-8851	Email: igreen@ncbfs.org	
Beaufort	Franklin	Lenoir	Tyrell
Bertie	Gates	Martin	Vance
Camden	Granville	Nash	Warren
Chowan	Greene	Northampton	Washington
Currituck	Halifax	Pasquotank	Wayne
Dare	Hertford	Perquimans	Wilson
Durham	Hyde	Person	
Edgecombe	Johnston	Pitt	

COMPLIANCE OPINIONS

Have a compliance question? Remember to use our question-and-answer feature, Compliance Opinion. If the question relates to your own *prospective* conduct, you may send an electronic correspondence to complianceopinion@ncbfs.org. You may also send a facsimile to the legal department at (919) 733-8271, attention "Compliance Opinion." Your correspondence must include: (1) your name; (2) your licensee affiliation/status; (3) all facts necessary for an opinion to be rendered; and (4) any supporting, pertinent documentation. In the order they are received, the Board Staff will provide responses to these inquiries, to the extent they pertain to future actions and matters within the purview of the Board's Laws and Rules *only*. If your question relates to past conduct (your own or that of another licensee), the Board Staff may decline to answer.

COMPLIANCE REMINDERS

Cremation Authorization Forms: The Board's website offers a sample cremation authorization form (<http://www.ncbfs.org/applications/1CremAthmod.pdf>). That said, the form is not currently mandated for use. Licensees have the discretion to adapt and use their own cremation authorization forms provided they meet the minimum requirements set forth by N.C. Gen.

Statute § 90-210.125(a). These are also available on our website (<http://www.ncbfs.org/applications/1CRemRegAuth.pdf>).

Further, N.C. Gen. Statute § 90-210.133(a) provides for crematory licensees to adopt rules which are more stringent than the Board's laws and rules.

Irrevocable Preneed Contracts: N.C. Gen. Statute 90-210.62(a) states that "Preneed funeral contracts may be revocable or irrevocable, at the option of the preneed funeral contract purchaser."

The decision on whether or not to make a preneed contract irrevocable rests solely with the purchaser. At no time should the licensee lead or direct the purchaser to execute an irrevocable contract.

TRANSPORTER ANNOUNCEMENTS

If an individual does not meet one of the three following criteria, he or she must apply for and be granted a transport permit before transporting or removing a dead human body:

- 1) not otherwise licensed by the Board;
- 2) not employed by a licensee of the Board; or
- 3) not eligible for a limited exemption under N.C. Gen. Stat. § 90-210.25(c)(5).

Each individual employee of a transport company not otherwise licensed by the Board must individually register and be approved for a transport permit prior to engaging in the transportation of a dead human body. If the Board receives evidence that a transport company not otherwise licensed by the Board is employing individuals to transport bodies without first obtaining individual permits from the Board, the Board may choose to file a civil lawsuit seeking injunctive relief.

NEW LICENSEES, TRAINEES, AND ESTABLISHMENTS

CHAPEL:

Tribute Cremation Society

CREMATORY:

Burke Mortuary Crematory

FUNERAL HOMES

Community of hope Funeral Service

TRANSPORT

Presley Wayne Melvin

UNAFFILIATED – 0

COURTESY CARD – 0

FUNERAL SERVICE LICENSEE

Jeffrey Thomas Fisher
Jarrod Damien Carpin

FUNERAL DIRECTOR LICENSEE:

Frederick R. Jordan, IV
James Leroy Spangler, III
Michael L. Kilpatrick
Joshua Hopkins Bugajski
Donald Steven Copley
Garrett Dwain Holland

TRAINEES

James L. Dunlap – Hayworth-Miller Funeral Home, Inc.
Danzenia Hardy – Cunningham & Sons Mortuary, Inc.
Todd E. Harris – Thompson’s Funeral Home
Carol N. Lewallen – Frank Vogler & Sons Funeral Home
Marvin T. Moyer – Don Brown Funeral Home, Inc.
Nicolas E. Smyers – Coble-Ward-Smith Funeral and Cremation Service
Nicholas R. West – Royal-Hall Funeral Home, Inc.

DISCIPLINARY MATTERS

Case File Number(s): M15-028.

Respondents: R. H. Green Funeral Home (FE # 206; PE # 360); Nathaniel G. Yarbrough (FSL # 2406).

Summary: Respondents’ 2014 and 2015 Preneed Annual Reports contained deficiencies, including missing Certificates of Performance; failure to timely provide lapsed and/or cancelled and/or revoked notices to insurance policy beneficiaries; failure to provide preneed contracts and Statements of Funeral Goods and Services Selected; and failure to timely submit preneed account balances. Respondents also failed to respond to multiple correspondences from Board staff about said deficiencies. After this matter was noticed for hearing, Respondents provided the missing documentation at issue.

Board Action: The Board adopted a Consent Order, whereby Respondent Funeral Home agreed to have its preneed establishment permit and ancillary preneed sales licenses placed on a stayed

suspension for one (1) year, pursuant to the following terms: 1) the preneed establishment permit is actively suspended for a period of two (2) months; 2) the preneed establishment shall then be placed on probation for the remainder of the one (1) year period; and 3) the establishment shall submit to and pass an inspection and audit before any probation period is lifted. Additionally, the funeral service license of Respondent Yarbrough is placed on a stayed suspension for one (1) year, pursuant to the following terms: 1) Respondent Yarbrough shall be placed on probation for a period of six (6) months; and 2) he shall pay a compromise penalty in the amount of \$500.00 to the Civil Penalty and Forfeiture Fund.

Effective Date: March 8, 2017.

Case File Number(s): C16-070.

Respondents: Rosalyn Aycock (FSL # 2940); Carlton L. Stevens (FSL # 2428); McIntyre Funeral Home, LLC (FE # 711; PE # 810).

Summary: Complainant, the former manager of Respondent Funeral Establishment, obtained a civil judgment against Respondent that was not satisfied at the time of the complaint filing. Respondent has subsequently satisfied said judgment. Because Respondent Funeral Establishment holds a preneed permit, Respondent is required to maintain solvency to maintain its preneed permit. In the past, the Board has held unsatisfied civil judgments to constitute evidence of potential insolvency.

Board Action: The Board adopted a Consent Order, whereby Respondents agreed to submit a written balance sheet or similar document clearly demonstrating that Respondent Funeral Establishment is solvent within thirty (30) days from the date the Consent Order is executed.

Effective Date: March 8, 2017.

Case File Number(s): M16-055.

Respondent: Regional Memorial Cremations and Funeral Service, Inc. (FE # 836); Regional Memorial Cremations (Crematory # 111).

Summary: Respondents previously entered into a Consent Order with the Board, whereby Respondents' crematory permit was reinstated on the condition that a particular licensee no longer be associated with or employed by Respondents. Additionally, Respondents agreed that they would not be issued a funeral establishment permit by the Board unless the particular licensee would not at any present or future time be affiliated with Respondents in any way, whether through employment, ownership, or otherwise. Contrary to said agreement, Board staff obtained a Crematory Authority Form BFS-56G signed on behalf of Respondent Crematory by the licensee that Respondents agreed to no longer be affiliated with. Respondents have since

terminated all association with the licensee at issue, in writing, with a copy provided to Board staff.

Board Action: The Board adopted a Consent Order, whereby Respondents agreed to be placed on probation for a period of three (3) years; to pay a compromise penalty of \$2,000.00; to reimburse the Board for its costs associated with prosecuting the show cause hearing in the amount of \$189.67; and to provide a copy of a letter showing termination of all affiliation and association with the individual licensee prohibited by the original Consent Order.

Effective Date: March 8, 2017.

Case File Number(s): M17-002.

Respondents: Scarborough & Hargett Funeral Home, Inc. (FE # 533; PE # 230); J. C. Scarborough, III (FSL # 571).

Summary: Preneed Funeral Establishment submitted 2017 renewal application and checked "Yes" in response to the question asking "Is Applicant Solvent?" Preneed Funeral Establishment is presently named as a debtor in bankruptcy proceedings, with court filings indicating that the Establishment has liabilities in excess of its assets.

Board Action: The Board adopted a Consent Order, whereby Respondents agreed to submit to Board staff a balance sheet within ninety (90) days demonstrating solvency; agrees to be placed on probation for a period of one (1) year; and agrees to submit to and pass without substantial deficiency a preneed audit.

Effective Date: March 8, 2017.

Case File Number(s): M16-054.

Respondents: Plenty Funeral Home (FE # 470; PE # 098); Larry P. Plenty (FD # 2757).

Summary: Through the preneed annual report process, Board staff discovered various preneed recordkeeping violations that Respondents did not immediately address when Board staff brought said issues to Respondents' attention.

Board Action: The Board adopted a Consent Order, whereby Respondents agreed to the following conditions: 1) Respondents agreed to continue refraining from selling any new preneed active contracts, or performing any other preneed funeral planning activity for which a preneed license is required, until such time as it has obtained an active preneed establishment permit; 2) All active at-need establishment permits, and any reinstated preneed establishment permits, issued to Respondents are placed on probation for at least two (2) years and until such time as

they pass an inspection and audit; and 3) the individual license of the funeral director responsible for managing the funeral establishment is placed on probation for two (2) years.

Effective Date: March 8, 2017.

Case File Number(s): V12-011; C14-017; C15-019.

Respondents: Gilmore’s Funeral Home Services, Inc. (FE # 780); Donna P. Gilmore (FD # 3598); Monica G. Lassiter (FD # 3639).

Summary: Board staff received three consumer complaints, generally alleging as follows: V12-011 – improper calculation of interest that should have been earned on the funding source for a preneed funeral contract executed in approximately 1990; C14-017 – Complainants received a Certificate of Burial document that Respondents contend was a promotion with no cash value at the time of need that Complainants mistakenly believed to be a preneed contract; and C15-019 – failure to treat a dead human body with respect at all times.

Board Action: As for Board Case No. V12-011, the Board voted to dismiss the consumer complaint upon receipt of proof that the consumer had been sufficiently reimbursed. As for Board Case No. C14-017, the Board voted to dismiss the consumer complaint upon receipt of proof that the consumer had been sufficiently reimbursed. As for Board Case No. C15-019, the Board adopted a Consent Order, whereby Respondents agreed to the following terms: 1) Respondents agree to never again employ or contract with the individuals involved in the circumstances giving rise to the allegations; 2) Respondents agree to issue a written letter of apology to the family of the consumer; 3) Respondents agree to reimburse the family of the consumer; and 4) Respondents agree to a show cause period of twenty-four (24) months.

Effective Date: March 8, 2017.

RECENTLY APPROVED CONTINUING EDUCATION COURSES

Date(s):	See Below
Sponsor:	Post Mortom Restorative Cosmetics
Title:	Techniques for Restorative Art and Cosmetics
Location(s):	March 6, 17 th 20 th 31 st April 7, 10 th , 17 th 24 th Eric Lane Building-2602 – B Eric Lane-Burlington, NC 27215
Time:	10:00 am – 5:00 pm
Hours:	5 Hours
Contact:	Dean Jones 336-264-2302
Registration Fee:	\$150.00 includes Materials and Lunch

Date(s):	March 23, 2017
Sponsor:	National Funeral Directors Association
Title:	NFDA Arranger Training
Location(s):	Lincoln College of New England-2279 Mt. Vernon Rd.-Southington, CT 06489
Time:	8:00am – 4:30 pm
Hours:	8 hours
Contact:	Shari Foucault/ Jacklyn Lindberg 262-789-1880
Registration Fee:	\$160.00-\$655.00

Date(s):	March 23, 2017
Sponsor:	NCFDA – District 10
Title:	Distractive Driving
Location(s):	Blondeez 1200 East Main Avenue-Taylorsville, NC 28681
Time:	7:00 pm – 8:00 pm
Hours:	1 Hour
Contact:	Richard D. Hincer – 336-838-3178
Registration Fee:	\$40.00 member / \$50.00 non - members

Date(s):	March 23, 2017
Sponsor:	North Carolina Funeral Directors Association
Title:	FTC: the Funeral Rule
Location(s):	Yarboro’s Resturant-321 Marco Blvd.-Lexington, NC 27295
Time:	7:00 pm – 9:00 pm
Hours:	2 Hours
Contact:	Jerry Smith 336-479-6381
Registration Fee:	\$25.00 members / \$35.00 non- members

Date(s):	March 23, 2017
Sponsor:	NCFDA District 10
Title:	5 Lessons
Location(s):	Blondeez-1200 East Main Avenue-Taylorsville, Nc 28681
Time:	8:00 pm – 9:00 PM
Hours:	1 Hour
Contact:	Richard D. Hincer 336-838-3178
Registration Fee:	\$40.00 members / \$50.00 non-members

Date(s):	March 30, 2017
Sponsor:	ELA Design Co., LLC
Title:	Trends, Topics & Trivia of the Death Care Industry
Location(s):	Forest Lawn West Funeral Home & Crematory-4601 Freedom Drive-Charlotte, NC 28208
Time:	6:00 pm – 9:00 pm
Hours:	3 Hours
Contact:	Erin Amelung 704-737-0205
Registration Fee:	\$45.00

Date(s):	See Below
Sponsor:	Cremation Association of North America
Title:	CANA's Crematory Operations Certification Program
Location(s):	04/04/17 – Kansas City Kansas Community College-7250 State Avenue-Kansas City, KS 66112 06/27/17 – Brown-Wynne Funeral Home-300 Saint Mary's Street-Raleigh, NC 27605 07/19/17 – Cincinnati college of Mortuary Science-645 W. North Bend Rd-Cincinnati, OH 45224 08/16/17 – Grand Hyatt New York-109 East 42 nd St.-New York, NY 10017 09/13/17 – National Museum of Funeral History-415 Barren Springs Dr.-Houston, TX 77090
Time:	8:00 am – 3:30 pm
Hours:	8 Hours
Contact:	Jennifer Head 312*245-1077
Registration Fee:	\$495.00 - \$595.00

Date(s):	April 5 – 8, 2017
Sponsor:	International Cemetery and Funeral Association
Title:	2017 ICCFA Annual convention & Expo
Location(s):	Music City Center – Nashville, TN
Time:	various
Hours:	Poss. 16.5 hours
Contact:	Daniel Osorio – 703-391-8400
Registration Fee:	\$450.00 - \$565.00

Date(s):	April 6, 2017
Sponsor:	National Funeral Directors Association
Title:	Pursuit of Excellence-Award-Winning Customer Service Ideas
Location(s):	National funeral Directors Association-13625 Bishop’s Drive-Brookfield, WI 53005
Time:	1:00 pm – 2:00 pm
Hours:	1 Hour
Contact:	Jackie Lindberg/Shari Foncault 262-789-1880
Registration Fee:	\$0.00 - \$60.00

Date(s):	April 8-9, 2017
Sponsor:	National Funeral Directors Association
Title:	2017 NFDA Professional Women’s Conference
Location(s):	Franklin Marriott Cool Springs
Time:	various
Hours:	Poss 9 Hours
Contact:	Jackie Lingberg / Shari Foucault 262-789-1880
Registration Fee:	\$425.00 - \$ 675.00

Date(s):	April 10, 2017
Sponsor:	NC Safety Conference, Inc.
Title:	Safety in Funeral Service
Location(s):	Gallop Funeral Services, inc.-6917 S. Croatan Hwy-Nags Head, NC 27959
Time:	10:00 am –3:00pm
Hours:	5 hours
Contact:	Dennis E. Parnell 252-203-3192
Registration Fee:	\$40.00

Date(s):	April 12, 2017
Sponsor:	National Funeral Directors Association
Title:	NFDA Certified Preplanning Consultant (CPC) Program
Location(s):	Hampton Inn – 705 England Street-Ashland, VA 23005
Time:	8:00 am – 4:30 pm
Hours:	8 hours
Contact:	Shari Foucault / Jacklyn Lindberg 262-789-1880
Registration Fee:	\$445.00 - \$655.00

Date(s):	April 12, 2017
Sponsor:	Regulatory Support Services, Inc.
Title:	OSHA & The Workplace
Location(s):	Twiford Funeral home – Colony Chapel
Time:	8:30 am – 10:30 am
Hours:	2 hours
Contact:	Twila Dickerson
Registration Fee:	\$150.00

Date(s):	April 12, 2017
Sponsor:	Regulatory Support Services, Inc.
Title:	The Funeral Fixer and Cremation Procedures
Location(s):	Twiford Funeral Home – Colony Chapel
Time:	12:30 pm – 3:30 pm
Hours:	3 hours
Contact:	Twila Dickerson 804-784-7347
Registration Fee:	\$150.00

Date(s):	April 21-22, 2017
Sponsor:	International Order of the Golden Rule
Title:	2017 Annual Conference & Supplier Showcase
Location(s):	Sheraton New Orleans-500 Canal Street-New Orleans, LA 70130
Time:	various
Hours:	Poss 9 Hours
Contact:	Jessica A. Smith 800-637-8030
Registration Fee:	\$799.00 member / \$899.00 non-members

Date(s):	April 27, 2017
Sponsor:	National Funeral Directors Association
Title:	NFDA Are you really ready to grow? Three simple ingredients to position your business for growth.
Location(s):	Webinar
Time:	1:00 pm – 2:00 pm
Hours:	1 Hour
Contact:	Jackie Lindberg 262-789-1880
Registration Fee:	\$60.00 - \$179.00

Date(s):	April 27- 28, 2017
Sponsor:	Selected Independent Funeral Homes
Title:	2017 Spring Management Summit
Location(s):	Doubletree by Hilton Raleigh – Brownstone – 1707 Hillsborough Street-Raleigh, NC 27605
Time:	Various
Hours:	Poss 8 Hours
Contact:	Amu Hunt – 847-236-9401
Registration Fee:	\$495.00 / \$150.00 per class –non members

Date(s):	May 4, 2017
Sponsor:	National Funeral Directors Association
Title:	2017 Annual all staff training with the FTC Funeral Rule
Location(s):	Webinar
Time:	1:00 pm – 3:00 pm
Hours:	3 hours
Contact:	Shari Foucault 262-789-1880
Registration Fee:	\$0.00 - \$179.00

Date(s):	May 5, 2017
Sponsor:	Kates-Boylston Publications
Title:	Cremation Innovations Summit
Location(s):	Hilton Baltimore-410 W. Pratt Street-Baltimore, MD 21201
Time:	8:00 am – 4:30pm
Hours:	5.25 hours
Contact:	Thomas Parmalee 301-591-1847
Registration Fee:	\$495.00

Date(s):	May 10-11, 2017
Sponsor:	National Funeral Directors Association
Title:	NFDA Business Bullpen
Location(s):	National Funeral Directors Association – 13625 Bishop’s Drive- Brookfield, WI 53005
Time:	05/10/17 – 8 am – 4 pm 05/11/17 8 am – 11:15 am
Hours:	9.25 Hours
Contact:	Jacklyn Lindberg/ Shari Foucault 262-789-1880
Registration Fee:	\$475.00 - \$700.00

Date(s):	May 12, 2017
Sponsor:	National Funeral Directors Association
Title:	NFDA Certified Preplanning Consultant (CPC) Program
Location(s):	Worsham college of Mortuary Science – 495 Northgate Parkway- Wheeling, IL
Time:	8:00am – 4:30pm

Hours:	8 Hours
Contact:	Shari Foucault/ Jacklyn Lindberg 262-789-1880
Registration Fee:	\$495.00 - \$655.00

Date(s):	May 16, 2017
Sponsor:	Integrity Insurance Training
Title:	The history of life insurance & Preneed
Location(s):	Sagebrush Steakhouse-1302 Collegiate Drive- Wilkesboro, NC 28697
Time:	9:00am – 3:00 pm
Hours:	6 Hours
Contact:	Frank Pait 336-667-7304
Registration Fee:	\$65.00

Date(s):	May 18, 2017
Sponsor:	National Funeral Directors Association
Title:	NFDA Cremation Certification Program
Location(s):	Lake Washington Institute of Technology-11605 132 nd Avenue NE- Kirkland, WA 98034
Time:	8:00 am – 4:00 pm
Hours:	7 Hours
Contact:	Shari Foucault/ Jacklyn Lindberg 262-789-1880
Registration Fee:	\$160.00 - \$655.00

Date(s):	May 19, 2017
Sponsor:	Brunswick Community College
Title:	Surviving the Epidemic
Location(s):	Brunswick Community college -1411 N. Howe Street – Southport, NC 28461
Time:	9:00am – 3:00 pm
Hours:	6 Hours
Contact:	Lori L. Summerlin – 910-755-7408
Registration Fee:	\$70.00

Date(s):	May 22, 2017
Sponsor:	National Funeral Directors Association
Title:	Cremation Certification Program
Location(s):	Doubletree by Hilton Hotel
Time:	8:00 am – 4:00 pm
Hours:	7 Hours
Contact:	Shari Foucault/ Jacklyn Lindberg 262-789-1880
Registration Fee:	\$160.00 - \$655.00

Date(s):	May 22 – 23, 2017
Sponsor:	North Carolina Funeral Directors Association
Title:	NCFDA Convention
Location(s):	Raleigh Convention Center-500 S. Salisbury Street-Raleigh, NC 27601
Time:	various
Hours:	7 hours
Contact:	Bill Forsburg 919-876-7886
Registration Fee:	\$50.00

Date(s):	May 22-23, 2017
Sponsor:	North Carolina Funeral Directors Association
Title:	130 th Annual Exposition & Meeting
Location(s):	Raleigh convention Center-500 S. Salisbury Street-Raleigh, NC 27601
Time:	Various time
Hours:	Poss. 6 hours
Contact:	Bill Forsberg 919-876-7886 or www.ncfda.org
Registration Fee:	\$125.00 members / \$185.00 non-members

Date(s):	May 23, 2017
Sponsor:	Forsyth Co. Health Department
Title:	Death Registration
Location(s):	Forsyth Co. Health Dept.-799 N. Highland Ave.-Winston-Salem, NC 27102
Time:	9:30 am – 12:30 pm
Hours:	3 Hours
Contact:	Keisha Hayes 336-703-3108
Registration Fee:	\$0.00

Date(s):	June 8, 2017
Sponsor:	National Funeral Directors Association
Title:	NFDA Cremation Certification Program
Location(s):	Highmark Caring Place- 3 Walnut Street #200 – Lemoyne, PA 17043
Time:	8:00 am – 4:00 pm
Hours:	7 Hours
Contact:	Shari Foucault/ Jacklyn Lindberg 262-789-1880
Registration Fee:	\$160.00 - \$655.00

Date(s):	See Below
Sponsor:	Integrity Insurance Training
Title:	The History of Life Insurance and Preneed
Location(s):	06/13/2017 – Boxcar Grille-3103 Taylorsville Hwy (1-40 Exit 148)- Statesville, NC 28625 08/08/17 – Boxcar Grille-3140 North Oxford St (1-40 Exit 135)- Claremont, NC 28610 09/12/17 – Sagebrush Steakhouse-101 Steakhouse Rd(1-40 Exit 105)- Morganton, NC 28655 10/10/17 – Sagebrush Steakhouse-101 Steakhouse Rd (1-40 Exit 105)- Morganton, NC 28655 10/31/17 – Sagebrush Steakhouse-1302 Collegiate Drive-Wilkesboro, NC 28697 11/07/17 – Boxcar Grille-3103 Taylorsville Hwy (1-40 exit 148)- Statesville, NC 28625 11/28/17 – Market Street Buffet & Bakery-2525 south York Rd (Hwy 321)-Gastonia, NC 28052 12/12/17 – Boxcar Grille- 3103 Taylorsville Hwy (1-40 exit 148)- Statesville, NC 28625
Time:	9:00 am – 3:00 pm
Hours:	5 Hours
Contact:	Frank Pait 336-667-7304
Registration Fee:	\$65.00

Date(s):	June 28, 2017
Sponsor:	National Funeral Directors Association
Title:	Cremation Certification Program
Location(s):	Williamsburg Lodge-310 South England Street-Williamsburg, VA 23185
Time:	8 am – 4 pm
Hours:	7 Hours
Contact:	Shari Foucault/ Jacklyn Lindberg 262-789-1880
Registration Fee:	\$160.00 - \$655.00

Date(s):	September 19, 2017
Sponsor:	National Funeral Directors Association
Title:	NFDA Cremation Certification Program
Location(s):	Piedmont Technical College-620 N. Emerald road- Greenwood, SC 29649
Time:	8 am – 4 pm
Hours:	7 hours
Contact:	Shari Foucault 262-789-1880
Registration Fee:	\$160.00 - \$655.00

The Board's list of approved Continuing Education courses is updated regularly and can be found on the Board's website at the following link: <http://www.ncbfs.org/list.html>.
